

## Notice of Repair Rate Increase / Return Material Authorization

Please accept this letter as notification of a slight RMA rate increase on our repair labor charges, effective May 1, 2012. The repair rate will be increased to **135.00** per hour from the original repair rate of **125.00** per hour. We are restructuring all our repair and service rates to have a uniform pricing scheme. Part cost will remain the same but will be included, as necessary.

Any RMA repairs placed prior to May 1, 2012 increased will be honored from its original repair rates.

Should you have any questions regarding our services, please contact our office at 212.930.9300 or reach us through our website at [www.quadlogic.com](http://www.quadlogic.com). Customer Service or Tech Support representatives will be more than happy to help you.

We wish to thank you for your valued account and know that you will understand the necessity for this price increase.

Very truly yours,

RMA Department  
Tech Service Group