



## Product Notification

### Discontinuation of Generation-4 Product Line

<b>Date of Release:</b>	July 25, 2008		
<b>Background:</b>	<p>Effective immediately, Quadlogic will no longer manufacture new metering equipment using generation-4 technology. Since generation-4 technology is based upon electronic components originating in the early 1990's, many of the components used for these devices are obsolete, making them no longer available. However, there will be limited availability of generation-4 refurbished products and repair services (details below).</p> <p>Our generation-5 technology continues to be available to all of our clients.</p>		
<b>Affected Equipment:</b>	<p>All generation-4 technology has one of the following model numbers printed on the label on the face of the device:</p> <ul style="list-style-type: none"> <li style="display: inline-block; width: 30%;">• <b>ST-4</b></li> <li style="display: inline-block; width: 30%;">• <b>MCC-8</b></li> <li style="display: inline-block; width: 30%;">• <b>RSM-12</b></li> <li style="display: inline-block; width: 30%;">• <b>RSM-4</b></li> <li style="display: inline-block; width: 30%;">• <b>MCR-24</b></li> <li style="display: inline-block; width: 30%;">• <b>MCR-48</b></li> <li style="display: inline-block; width: 30%;">• <b>MC-4</b></li> </ul>		
<b>Refurbishing and Repair:</b>	<p>Where practical, Quadlogic will continue to repair generation-4 technology if the required components are available. Merchandise will be returned to clients using refurbished components and will have a six-month limited warranty.</p> <p>Contact Quadlogic or your representative for pricing information.</p>		
<b>Generation-4 and Generation-5 Compatibility Limitations:</b>	<p>Please be advised of the following compatibility limitations between generation-4 and generation-5 technology:</p> <p>An RSM-4 meter using Power Line Communications ("PLC") can be replaced with an RSM-5 meter, <u>except in these cases:</u></p> <ul style="list-style-type: none"> <li>• A delta meter (3-phase, 3-wire)</li> <li>• A meter utilizing demand key reset ("DKR")</li> <li>• Meters with pulse or kyz capabilities may have configuration issues</li> </ul> <p>When an RSM-4 meter is required, it must be replaced with a refurbished RSM-4 meter, as available.</p> <p>An RSM-4 meter using PLC AND Data Link Communications ("PLC/DLC") can also be replaced with an RSM-5 meter, but the same exceptions stated above apply.</p> <p>An RSM-4 meter using Data Link Communications ("DLC") can only be replaced with a refurbished RSM-4 meter, as available.</p> <p>MC-4 meters (MiniCloset-4) can only be replaced with MC-4 meters, as available.</p> <p>ST-4s (Scan Transponder-4s) can only be replaced with ST-4s, as available.</p> <p>If Quadlogic does not have the components to replace generation-4 equipment as needed, please contact Crystal Parks (below) who will provide a quote to replace the existing system with a generation-5 system at a discounted price.</p>		
<b>Contact:</b>	<p><b>Quadlogic Controls Corporation</b> (212)930-9300</p> <table style="width: 100%; border: none;"> <tr> <td style="width: 50%; border: none;"><b>Technical Questions:</b> Contact: Dean Barlow dbarlow@quadlogic.com</td> <td style="width: 50%; border: none;"><b>Request for Quote for New Metering System:</b> Contact: Crystal Parks cparks@quadlogic.com</td> </tr> </table>	<b>Technical Questions:</b> Contact: Dean Barlow dbarlow@quadlogic.com	<b>Request for Quote for New Metering System:</b> Contact: Crystal Parks cparks@quadlogic.com
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